



## Nursing Home Checklist

To support families with the difficult decision of moving a loved one to a nursing home, this list provides questions to consider when selecting a facility.

Nursing Home Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

**Certified**

Medicaid

Medicare

**QUESTIONS**  
**Facility and personnel**

**Yes**

**No**

Bed available?

Needed level of care available?

Specialized care?

Free of odor?

Clean, well-lit & well-kept rooms?

Temperature comfortable for residents?

Comfortable noise level?

Smoking allowed?

Smoking restricted to certain areas?

Furniture sturdy, attractive?

Staff polite and respectful?

Staff wears nametags?

Licensed nurse(s) 24/7?

Registered nurse present for 8 hours every day?

Would staff contact the doctor for medical needs?

Do CNAs help plan the care of residents?

Turnover in administration in the past year?

State nurse aid registry check before hiring?

Background checks on staff members?

Is staff assigned for social service needs?

Is there storage space for the residents?

Smoke detectors and sprinklers?

Handrail and grab bars appropriately placed in hallways and bathrooms?

Common areas and rooms wheelchair accessible?

Emergency evacuation plan and drills?

**Certified**

Medicaid  Medicare

**QUESTIONS** Continued  
**Personal care, wellness and satisfaction**

**Yes**

**No**

Personal belongings allowed?		
Access to personal phone and television?		
Choice of roommates?		
Policies to protect residents' possessions, including lockable cabinets and closets?		
Staff assists residents with meal when required?		
Does facility accommodate special diets?		
Is there a choice of food items at each meal?		
Are nutritious snacks available upon request?		
Preventive care? (flu shots, hearing and vision testing)		
Outdoor area for residents' use?		
Do staff members help residents go outside?		
Is there an active volunteer program?		
Planned activities for residents?		
Does facility invite residents and family to care-plan meetings?		
Arrangements with nearby hospital for emergencies?		
Will nursing home transport residents to see personal physician?		
Is the last inspection located in foyer or visible location?		

**Comments:** \_\_\_\_\_

For nursing home star ratings, visit **medicare.gov**.



*The Attorney General's Medicaid Fraud Control Unit is protecting Medicaid by fighting fraud and stopping patient abuse, neglect, and exploitation in Arkansas's long-term care facilities.*

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